

Contract | अनुबंध



Contract No | अनुबंध क्रमांक: GEMC-511687761355695

Generated Date | अनुबंध तिथि: 01-Mar-2023

Bid/RA/PBP No. | बोली/आरए/पीबीपी संख्या: GEM/2022/B/2847173

Organisation Details   संगठन विवरण	Buyer Details   खरीदार विवरण
Type   प्ररूप: Central Autonomous	Designation   पद: Stores and Procurement Officer
Ministry   मंत्रालय: Ministry of Health and Family Welfare	Contact No.   संपर्क नंबर: 0364-2539032-213
Department   विभाग: Department of Health and Family Welfare	Email ID   ईमेल आईडी: harendra.dey@nic.in
Organisation Name   संगठन का नाम: North Eastern Indira Gandhi Regional Institute of Health and Medical Sciences (NEIGRIHMS)	GSTIN   जीएसटीआईएन: N
Office Zone   कार्यालय क्षेत्र: Neigrihms, Shillong	Address   पता: P.O. NEIGRIHMS, Mawdiangdiang, Shillong, EAST KHASI HILLS, MEGHALAYA-793018, India

Financial Approval Detail   वित्तीय स्वीकृति विवरण	Paying Authority Details   भुगतान प्राधिकरण विवरण
IFD	Role: PAO
Concurrence   Yes	Payment Mode   भुगतान का तरीका: Offline
आईएफडी सहमति: Designation of Administrative Approval   प्रशासनिक अनुमोदन का पदनाम: Director, F.No.NEIGR/S&P/R-04/22-23/Pt-III,CDN-C-614/22-23,24.1.23 for RCC under Pathology	Designation   पद: A Accounts officer
Designation of Financial Approval   वित्तीय अनुमोदन का पदनाम: DDA & DFA, Approved Agenda C-5/ 64th PC, CDN-C-614/22-23,24/02/2023. with 5 years warranty and CMC 6th-10th Year Rs 95000 per year exclusive of GDT.	Email ID   ईमेल आईडी: accounts.neigrihms@nic.in
	GSTIN   जीएसटीआईएन: N
	Address   पता: P.O. NEIGRIHMS, Mawdiangdiang, Shillong, KHASI HILLS EAST, MEGHALAYA-793018, India

Seller Details   विक्रेता विवरण	
GeM Seller ID   जेम विक्रेता आईडी: BB33180000097746	Company Name   कंपनी का नाम: SPSS MEDILINE
Contact No.   संपर्क नंबर: 09999969798	Email ID   ईमेल आईडी: spssmedilina@gmail.com
Address   पता: # 88, FLYOVER MARKET, DEFENCE COLONY, NEW DELHI, DELHI-110024, -	MSME verified   एमएसएमई सत्यापित: Yes
MSME Registration number   एमएसएमई पंजीकरण संख्या: DL08D0029148	MSE Social Category   एमएसई सामाजिक श्रेणी: General
MSE Gender   एमएसई लिंग श्रेणी: Male	GSTIN   जीएसटीआईएन: 07ACFFS4339H1Z2

\*GST / Tax invoice to be raised in the name of | जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा - Buyer

Product Details   उत्पाद विवरण						
#	Item Description   आइटम विवरण	Ordered Quantity   आइटम विवरण	Unit   इकाई	Unit Price (INR)   इकाई मूल्य (INR)	Tax Bifurcation (INR)   कर विभाजन (INR)	Price (Inclusive of all Duties and Taxes in INR)   मूल्य (INR में सभी शुल्क और कर सहित)
1	Product Name   उत्पाद का नाम: FULLY AUTOMATED URINE ANALYSER Brand   ब्रांड: Sysmex Brand Type   ब्रांड प्रकार: Registered Brand Catalogue Status   कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As   कैसे बेचा जा रहा है: OEM verified Reseller Category Name & Quadrant   श्रेणी का नाम और चतुर्थांश: Fully automated urine analyser (Q3) Model   मॉडल: UN-2000-011 HSN Code   एचएसएन कोड: HSN not specified by seller	1	pieces	3,196,325	NA	3,196,325
Total Order Value   कुल ऑर्डर मूल्य (in INR)						3,196,325

Consignee Detail   परेषिती विवरण						
S.No   क्र.सं.	Consignee   परेषिती	Item   वस्तु	Lot No.   लॉट नंबर	Quantity   मात्रा	Delivery Start After   दिनांक के बाद डिलीवरी शुरू करना है	Delivery To Be Completed By   वितरण पूरा करवाकर करना है
	① Mr Varadan @ Mr. Looban for all					
	② Mr. V. K. Jaiswal @ Mr. Jaiswal					
	③ DDA/DC/140 @ Mr. Jaiswal					

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Designation | पद :  
 Email ID | ईमेल आईडी : con18.neigrihms.ml@gembuyer.in  
 Contact | संपर्क : 0364-2538044-  
 GSTIN | जीएसटीआईएन : -  
 Address | पता : P.O. NEIGRIHMS, Mawdiangdiang, Shillong,  
 EAST KHASI HILLS, MEGHALAYA-793018, India

FULLY AUTOMATED  
 URINE ANALYSER

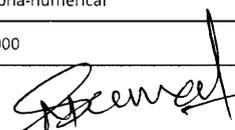
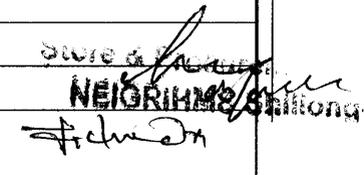
1

01-Mar-2023

30-May-2023

**Product Specification for FULLY AUTOMATED URINE ANALYSER**

Specification   विनिर्देश	Sub-Spec   उप-विनिर्देश	Value   मूल्य
Standards	Certifications for the product	US FDA
	Certification number and date	K171883 dated 23.04.2018
	Conformity to quality management standards	ISO 9001 & ISO 13485
	Conformity to electrical safety standards	IEC 61010-1, IEC 61010-2-081, IEC 61010-2-101 or BIS equivalent
Performance Parameters	UMDNS Name and Code	"Analyzers, Laboratory, Urine, Automated - 16-378 "
	Clinical Purpose	Urine chemical analysis or Urine sediment analysis or both chemical and sediment analysis as indicated in the parameters for the category
	Type of configuration	benchtop
	Analysis provided	Combination of Urine chemistry and urine sedimentation
	Type of loading	Continuous
	Working principle of sedimental analysis	Fluorescence Flow cytometry
	Working principle of chemical analysis	Reflectance Photometry with CMOS sensor
	Type of sample	Urine with Body fluids
	Min Sample volume in ml	≤5
	Chemical Testing Parameters	Glucose, protein, pH, Specific gravity, Urobilinogen, Bilirubin, Ketones, Nitrites, Blood & Leucocytes, Microalbumin & Creatinine with ACR ratio (If strips protected against ascorbic acid)
	Sedimental testing parameters	RBC, WBC, CAST, Crystals, epithelial cells, sperms, bacteria, squamous epithelial cells. Non Squamous Epithelial cells, WBC Clumps, Yeast, Mucus
	Capability to analyse other body fluids	Yes
	" Capability to analyse Body fluids and report Bacteria class and Osmolality"	Yes
	Physical characteristics measured by the system	Specific gravity, colour, turbidity, osmolality
	Flagging Of Atypical Cells/ WBC clumps for Sediment	Yes
	Flagging Of Atypical Cells / WBC clumps for Combination	Yes
	Throughput (Number of Sample) per hour	105
	Minimum consumable loading Chemistry	80
	Minimum Consumable loading Sediment	80
	Reagent type Chemistry	Both liquid consumables and strip
	Reagent Type Sediment	Liquid consumables
	Dry strip detection	Yes
	Attached waste bin container	Yes
	Availability of Quality control program in system	Yes
	System should have provision to avoid sedimentation cross contamination by performing sample to sample cleaning	Yes
	Modular/upgradable feature	Yes
	RBC Morphology information	Disomorphic
UTI Flagging	Yes	
Bacteria classification	Yes	
Calibration	Both calibration strips and automatic	
Type of user interface	Both barcode reader facility and manual	
Type of barcode reader	internal	
Type of patient data entry	alpha-numerical	
Data memory (No of Patients)	5000	



  
 Anil Kumar  
 NEIGRIHMS Shillong

Data management and display	HIS/LIS Interface	ASTM (RS323 + LAN),	
	Number of USB Port provided	2	
	Result and worklist transmission through LIS	Yes	
	Printer facility	Yes	
	Printer unit	external	
	Printer type	laser printer	
	Type of data management	PC based	
	PC monitor type	LCD	
	PC monitor size in inches	15 or more	
	PC hard disk	>500 GB	
	Inbuilt Display	Touch screen	
	Inbuilt monitor size in inches	5	
	The processor and RAM of the PC board system should be latest version	Yes	
	Sediment analysis	Histogram and Scatterogram	
	No of USB port	3	
	System should be provided with compatible software and software updates to be provided during the warranty period	Yes	
	Analyser should have facility for operator to zoom the images for closer viewing	No	
	OEM is manufacturing liquid controls	Yes	
	Power requirements	Type of power supply in VAC,Hz	220-240 VAC,50-60 Hz single phase
		Online UPS provided	Yes
UPS Back up Time in min		60 mins	
Type of battery		Lithium ion	
Operating temperature and humidity		Capable of operating continuously in ambient temperature of 15 to 35 deg C and relative humidity of 15 to 80% in ideal circumstances	
Accessories, spare parts and consumables	No of consumables supplied with the machine	100	
	OEM or Reseller should ensure the availability of the Consumables in the market for at least 5 years and a certificate to this effect from OEM to be given to buyer/consignee at time of supply of analyser	Yes	
Miscellaneous Parameters	Number of installations in Central /State/PSU Govt Hospitals ( Hint: Seller should supply a performace certificate of the device to the buyer incase demanded after placement of order)	More than 3	
	OEM/Reseller ( if supplied by reseller shall ensure uninterputed availability of all spares for 10 years)	Yes	
	Availability of toll free facility for technical support maintained by OEM or authorized agencies	Yes	
	During the warranty period it shall be ensured that all the break down calls are attended with in 24 hrs and the complete details of service agents / contact details should be furnished to buyer and consignee at time of supplies	Yes	
	User/Technical/Maintenance manuals to be supplied in English in hard and soft copy	Yes	
	Details of equipments and procedures required for local calibration and routine maintenance to be supplied and advanced maintenance task documentation also to be furnished	Yes	
	List of important spares and accessories, with their part numbers to be supplied to the buyer at the time of supplying the equipment	Yes	
	Installation and demonstration of equipment and training to be provided after completing supplies before acceptance	Yes	
	The Principal Manufacturer must have direct Presence/approved service center In India	Yes	
	Copies of reports and certifications to be furnished to buyer on demand at time of supplies	Yes	
	Calibration certificates as per NABH requirement to be provided	Yes	
	Warranty (Option of comprehensive warranty is available through bidding only, which if opted will supersede normal warranty in the catalogue)	5	

Buyer Defined Additional Specification for खरीदार परिभाषित अतिरिक्त विशेषता के लिए FULLY AUTOMATED URINE ANALYSER

*[Signature]*  
*[Signature]*  
**NEIGRIHMS Shillong**

Specification   विनिर्देश	Value   मूल्य
Instrument throughput for chemistry analysis should be Minimum 270 samples /hr and for sediment analysis minimum 80 samples per hour	nstrument throughput for chemistry analysis should be Minimum 270 samples /hr and for sediment analysis minimum 80 samples per hour
Five (5) years warranty and Five (5) years CMC should be provided with fixed cost consumables etc for entire life cycle with Maintenance kit free of cost.	Five (5) years warranty and Five (5) years CMC should be provided with fixed cost consumables etc for entire life cycle with Maintenance kit free of cost.
Price for (30,000 number of tests / year) will be considered for price evaluation for 10 years (i.e. 30,000 X 10 year- 5 yr warranty and 5 yr CMC)	Price for (30,000 number of tests / year) will be considered for price evaluation for 10 years (i.e. 30,000 X 10 year- 5 yr warranty and 5 yr CMC)
Start-up test kit for at least 200 tests should be provided with the system including all consumables, reagents, solutions and other related stores	Start-up test kit for at least 200 tests should be provided with the system including all consumables, reagents, solutions and other related stores
The calibration, IQ, OQ and PQ of the instrument should be performed at the time of installation and certificates should be provided.	The calibration, IQ, OQ and PQ of the instrument should be performed at the time of installation and certificates should be provided.

#### Corrigendum | शुद्धिपत्र

1. Extended Upto | तक बढ़ाया गया : 2022-12-30 14:00:00
2. Extended Upto | तक बढ़ाया गया : 2023-01-05 14:00:00
3. Extended Upto | तक बढ़ाया गया : 2023-01-13 14:00:00
4. Extended Upto | तक बढ़ाया गया : 2023-01-16 14:00:00
5. Extended Upto | तक बढ़ाया गया : 2023-01-23 14:00:00
6. GeM-Bidding-Corr-4121369-11.pdf : [click here](#) | यहाँ क्लिक करें
7. Extended Upto | तक बढ़ाया गया : 2023-01-24 14:00:00

Price Bifurcation Excel File details | मूल्य द्विभाजन एक्सेल फ़ाइल विवरण: [Details of consumables and other stores](#)

#### Load based details | लोड आधारित विवरण

#	Items   सामान	Is Techno Commercial Loading factor applicable for Bid   क्या टेक्नो कमर्शियल लोडिंग फैक्टर बिड के लिए लागू है ?	Criteria Related To Loading Calculation   लोडिंग गणना से संबंधित मानदंड	Supporting Document   सहायक दस्तावेज़
1	Fully automated urine analyser	Yes	Five (5) years warranty and Five (5) years CMC should be provided with fixed cost consumables etc for entire life cycle with Maintenance kit free of cost. Price for (30,000 number of tests / year) will be considered for price evaluation for 10 years (i.e. 30,000 X 10 year- 5 yr warranty and 5 yr CMC)	NA

#### ePBG Detail | ईपीबीजी विवरण

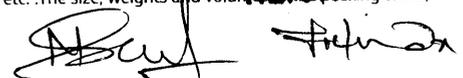
Advisory Bank   सलाहकार बैंक :	Bank Of Baroda
ePBG Percentage(%)   ईपीबीजी प्रतिशत (%) :	3.00
The bidder shall furnish ePBG as applicable as per bid's terms and conditions   बोली लगाने वाले को बोली के नियमों और शर्तों के अनुसार लागू ईपीबीजी प्रस्तुत करना होगा	

#### Terms and Conditions | नियम और शर्तें

1. Special terms and conditions- Version:2 effective from 21-10-2022

- 1.1
  1. All Provisions of Drugs and Cosmetics Act, 1940 and Rules made there under as amended till date will always be applicable. This will include all notifications issued by Central Drugs Standard Control Organisation (CDSCO), Ministry of Health & Family Welfare (MoHFW) and Department of Pharmaceuticals (DOP), Ministry of Chemicals & Fertilizers time to time in this regard.
  2. The sellers are registered on GeM based on self-declaration of valid Drug License, product certification, test reports etc. However, buyers must check and validate the details at their end for all applicable licenses and certifications e.g., validity and authenticity/genuineness of drug license, product certification, manufacturer certification/licenses, test reports etc.
  3. The price offered by the seller shall not, in any case exceed the DPCO controlled price, if any, fixed by the Central/State Government, the Maximum Retail Price (MRP) and the selling price. The seller must reduce the prices if there is any reduction in DPCO ceiling price, if any.
  4. Comprehensive warranty: Comprehensive warranty shall include preventive maintenance including calibration as per technical/ service /operational manual of the manufacturer, service charges and spares. During the warranty period commencing from date of the successful completion of warranty period, Service personnel shall visit each consignee site as recommended in the manufacturer's technical/ service /operational manual, at least once in six months. warranty shall not be including the consumables. Further there will be 98% uptime warranty during warranty period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend warranty period by double the downtime period.
  5. Service centres: Details of Service outlets in India to render services for equipment to be furnished to buyer/consignees with complete address, telephone numbers, e mails etc at time of making the supplies. It shall be the responsibility of seller to ensure that authorized service centres are available to cater to the areas where supplies are made within reasonable distance from where the service calls can be handled. Details of toll-free numbers for service call and online registration of service requests also to be provided buyer/consignee at the time of supplies.
  6. Source of supply: It shall be responsibility of seller to provide Documents regarding source of equipments such as copy of Performa invoice or any other documents to establish that the products supplied are manufactured by OEM indicated and sourced from them.
  7. Packing and Marking: Medical equipments being very delicate and sensitive packing for the goods should be strong and durable enough to withstand transit including transshipment (if any), rough handling, open storage etc. without any damage, deterioration etc. The size, weights and volume of the packaging boxes,

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remoteness of the final destination of the goods, availability or otherwise of transport and handling facilities at all points during transit up to final destination, Quality of packing, the manner of marking within & outside the packages and provision of accompanying documentation shall take into consideration the type of medical equipments being supplied. The accessories shall be suitably labelled and packed. Each of the package shall be marked on three sides with indelible paint of proper quality: indicating contract number and date, brief description of goods including quantity, Packing list reference number, country of origin of goods and any other relevant details.

8. Spare Parts: Seller shall provide materials, information etc. pertaining to spare parts manufactured and supplied by the OEM. It shall be ensured that the required spares are available for purchase at least for 10 years from date of supplies. In case due to any reasons the production of the spare parts is discontinued sufficient advance notice should be given to the buyer/consignee before such discontinuation to provide adequate time to purchase the required spare parts etc. Further, OEM and their service centres/dealers shall carry sufficient inventories to assure ex-stock supply of consumables and spares for the equipments so that the same are available. OEM or reseller shall always accord most favoured client status to the buyer/consignee and shall give the most competitive price for spares and consumables of its machines/equipments supplied.
9. Installation, Training, Manuals: Seller shall be responsible to carry out Installation & commissioning, Supervision and Demonstration of the goods. They shall provide required jigs and tools for assembly, minor civil works for the completion of the installation and Training of Consignee's representatives for operating and maintaining the equipment and supplying required number of operation & maintenance manual for the goods. In case the category parameters are specifying any requirements regarding the installations, training and manuals the same shall also be applicable.
10. Electrical safety checking: Sellers are required to make sure that they furnish the list of equipments for carrying out routine and preventive maintenance to buyer/consignee. They should make sure to periodically check the electrical safety aspects as per BIS Safety Standards or equivalent. In case they do not have required equipment for such testing should ensure that the equipments checked for electrical safety compliance through labs with facilities for such checking during every preventive maintenance call.
11. Software: All software updates should be provided free of cost during warranty period.
12. Any other Terms and Conditions which is not included or at variance with the conditions specified in STC/GTC, may be added by the buyer through Additional Terms and Conditions in the bid to ensure items are procured from authentic/validated source with appropriate and applicable quality. The above terms and conditions are in reverse order of precedence i.e. ATC shall supersede specific STC which shall supersede General Terms and Conditions ("GTC"), whenever there are any conflicting provisions.

## 2. General Terms and Conditions-

2.1 This contract is governed by the General Terms and Conditions, conditions stipulated to this Product/Service as provided in the Marketplace.

2.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable

## 3. Buyer Added Bid Specific Terms and Conditions-

3.1 Experience Certificate for the supply of the same to any Govt/ PSU/ any renowned private organisation along with Supply/ Purchase Order.

### 3.2 Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 50 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 50% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

### 3.3 Generic

Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 7 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

### 3.4 Generic

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

### 3.5 Generic

End User Certificate: Wherever Bidders are insisting for End User Certificate from the Buyer, same shall be provided in Buyer's standard format only.

### 3.6 Generic

Experience Criteria: The Bidder or its OEM (themselves or through reseller(s)) should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for 2 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

### 3.7 Generic

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

### 3.8 Generic

Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

### 3.9 Generic

Products supplied shall be nontoxic and harmless to health. In the case of toxic materials, Material Safety Data Sheet may be furnished along with the material.

### 3.10 Generic

Manufacturer Authorization: Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

### 3.11 Generic

The successful bidder has to supply all essential accessories required for the successful installation and commissioning of the goods supplied. Besides standard accessories as per normal industry practice, following accessories must be part of supply and cost should be included in bid price:

Five (5) years warranty and Five (5) years CMC should be provided with fixed cost consumables etc for entire life cycle with Maintenance kit free of cost. 32. Start-up test kit for at least 200 tests should be provided with the system including all consumables, reagents, solutions and other related stores

### 3.12 Scope of Supply:

Scope of supply (Bid price to include all cost components): Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)

### 3.13 Warranty:

Bidder / OEM has to give an undertaking that after expiry of warranty period, it will provide Comprehensive Maintenance Service for next 5 years for the offered product.

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rate not more than 5 % of contract price per annum. Buyer reserves the right to enter into a CMC agreement with the Successful Bidder / OEM after expiry of the Warranty period at above mentioned rate and the payment for the CMC charges would be made Annually after rendering of the CMC Services of the relevant CMC period. Performance Security of the successful bidder shall be forfeited if it fails to accept the CMC contract when called upon by the buyer. CMC would include cost of

**Offered**

(Upload the undertaking). The original Performance Security of contract will be returned only after submission and verification of AMC Performance Security for 3% of total CMC value valid up to CMC period plus 2 months (if there is no other claim).

**3.14 Warranty:**

Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

**3.15 Warranty:**

Over and above the normal Warranty terms as per GeM GTC, the successful bidder / OEM shall have to provide Comprehensive Warranty during the entire Standard warranty period as per contract. : The comprehensive warranty shall be covering the following scope

Five (5) years warranty and Five (5) years CMC should be provided with fixed cost consumables etc for entire life cycle with Maintenance kit free of cost. 32. Start-up test kit for at least 200 tests should be provided with the system including all consumables, reagents, solutions and other related stores

(Upload an undertaking with the bid confirming compliance by the bidder if Bidder is taking onus of this compliance. In case OEM is taking onus of this compliance, OEM undertaking is to be uploaded along with Bidder undertaking)

**3.16 Warranty:**

Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

**3.17 Warranty:**

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

**3.18 OEM:**

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

**3.19 Certificates:**

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

**3.20 Certificates:**

Material Test Certificate Should Be Sent Along with The Supply. The Material Will Be Checked by Buyer's Lab & the Results of the Lab will be the Sole Criteria for Acceptance of the Item.

**3.21 Certificates:**

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

**3.22 Past Project Experience:**

The Bidder / OEM (themselves or through reseller(s)), should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following criteria:

- (i) Single order of at least 35% of estimated bid value; or
- (ii) Two orders of at least 20% each of estimated bid value; or
- (iii) Three orders of at least 15% each of estimated bid value.

Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion

**3.23 Forms of EMD and PBG:**

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name

NEIGRIHMS EMD SECURITY DEPOSITS Account

Account No.

30270200000027

IFSC Code

BARB0MAWDIA

Bank Name

BANK OF BARODA

Branch address

MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA.

Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

**3.24 Forms of EMD and PBG:**

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C (Name of the Buyer). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date/ Bid Opening date

**3.25 Forms of EMD and PBG:**

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date/ Bid Opening date

Store & Procurement Unit  
NEIGRIHMS Shillong-18

*[Handwritten signatures]*

**NEIGRIHMS EMD SECURITY DEPOSITS Account**

A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

**3.26 Forms of EMD and PBG:**

Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name

**NEIGRIHMS EMD SECURITY DEPOSITS Account**

Account No.

30270200000027

IFSC Code

BARBOMAWDIA

Bank Name

BANK OF BARODA

Branch address

MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA.

. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

**3.27 Buyer Added Bid Specific ATC:**

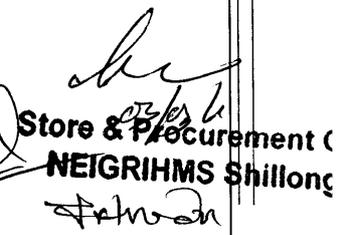
Buyer Added text based ATC clauses

<b>(A) Scope of work &amp; Document details (Non buy-Back)</b>	
<b>A</b>	<b>Following mandatory documents must be attached in the bid document as specified</b>  <b>,failing which bid will be treated as" Non-Responsive"</b>
1	<b>Cost of spare parts, consumables and accessories which are not covered under warranty &amp; CMC period has to quote as percentage value in the Technical Bid (Additional Doc 1(Requested in ATC))List of consumables with price frozen for 10 years , or else will be consider to be cover throughout the warranty &amp; CMC period.</b>
2	<b>Documents with regard to Details compliance statement to be attached At "Additional Doc 2(Requested in ATC)"</b>
3	<b>Documents with regard to Original Literature, Product catalogue, Technical from the firm/O.E.M with Highlighting as per the technical specification must attach At "Additional Doc 3(Requested in ATC)"</b>
4	<b>Documents with regard to list of Offering/Quoted items mentioning make, model &amp; quantity of each items must be "Additional Doc 4(Requested in ATC)"</b>
<b>B</b>	<b>Warranty and Maintenance</b>
1	<b>Warranty for 5 years followed by CMC for 5 years including Spares &amp; service for all the items supplied in this particular tender including third-party items and turnkey works .</b>
2	<b>Mandatory 2 PMs / Year with unlimited breakdown calls has to be attended by the Bidder/manufacturer throughout the warranty &amp; CMC period at site.i.e. NEIGRIHMS, SHILLONG.</b>
3	<b>Duly signed Mandatory PM reports has to be submitted periodically, failing which necessary action will be initiated as per term&amp; condition of the tender.</b>
<b>C</b>	<b>Scope of work</b>
1	<b>The bidder has to mandatorily quote for all the items /stores mentioned in the Technical Specification &amp; Scope of Work ,failing which bid will be treated as" Non-Responsive"</b>
<b>D</b>	<b>E-bidder have to adhere to Government of India, Ministry of Finance, PPD division Public procurement order OM F.No.6/18/2019-PPD dated 23rd july,2020 inserting Rule 144(Xi)in GFR 2017 ,No 1 dated: 23/</b>

*[Handwritten Signature]*  
**Store & Procurement**  
**NEIGRIHMS Shillong**  
*[Handwritten Signature]*

7/2020 and subsequent Orders No 2 & 3 or as amended from time to time, failing which the bids shall be treated as non-responsive.

Scope of work & Document details: for Buy back Cases	
A	Following mandatory documents must be attached in the bid document as specified, failing which bid will be treated as " Non-Responsive"
1	Cost of spares, consumables and accessories not covered under warranty and CMC period shall be offered as percentage value of the system/Unit in the Technical Bid ATC1/2
2	Documents with regard to Details compliance statement to be attached at "Additional Doc 2(Requested in ATC)"
3	Documents with regard to Original Literature, Product catalogue, technical datasheet from the firm/O.E.M with Highlighting as per the technical specification must attach At "Additional Doc 3(Requested in ATC)"
4	Documents with regard to list of Offering/Quoted items mentioning make, model & quantity of each store must be "Additional Doc 4(Requested in ATC)"
B	Warranty and Maintenance
1	Warranty for 5 years followed by CMC for 5 years including Spares & service for all the items supplied in this particular tender including third-party items and turnkey works .
2	Mandatory 2 PMs / Year with unlimited breakdown calls has to be attended by the Bidder/manufacturer throughout the warranty & CMC period at site.i.e. NEIGRIHMS, SHILLONG.
3	Duly signed Mandatory PM reports must be submitted periodically, failing which necessary action will be initiated as per term& condition of the tender.
C	Scope of work
1	The bidder has to mandatorily quote for all the items /stores mentioned in the Technical Specification & Scope of Work ,failing which bid will be treated as" Non-Responsive"
2	Prices of all accessories (reagents, consumables, controls closed/ open etc) need to be clearly indicated as % of the total price in the technical bid Technical Bid ATC1/2 and will be consider for evaluation as in BOQ or else bid will be treated as "non responsive". The CMC cost offered from 6 <sup>th</sup> to the 10th year to be indicate in ATC ½ shall in indicate in percentage inclusive of GST and shall not exceed 5% of the system cost.
3	E-bidder must adhere to Government of India, Ministry of Finance, PPD division Public procurement order OM F.No.6/18/2019-PPD dated 23rd july,2020 inserting Rule 144(Xi)in


  
 Store & Procurement (
   
**NEIGRIHMS Shillong**
  


GFR 2017 ,No 1 dated: 23/7/2020 and subsequent Orders No 2 & 3 or as amended from time to time , failing which the bids shall be treated as non-responsive.

(B) Buyer Added Bid Specific Terms and Conditions

1. Generic

End User Certificate: Wherever Bidders are insisting for End User Certificate from the Buyer, same shall be provided in Buyer's standard format only.

2. Generic

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

3. Generic

IT equipment shall be IPv6 ready from day one.

4. Generic

Installation, Commissioning, Testing, Configuration, Training (As applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorized Reseller.

5. Generic

Upload Manufacturer authorization: Wherever Authorized Distributors are submitting the bid, Manufacturers Authorization Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.

6. Generic

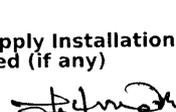
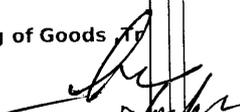
The successful bidder has to supply all essential accessories required for the successful installation and commissioning of the goods supplied. Besides standard accessories as per normal industry practice, following accessories must be part of supply and cost should be included in bid price: All the items and accessories as per Technical Specification.

7. Generic

The Buyer has an existing set up / inventory of similar products. The offered / supplied product must be compatible with existing system. The bidder has to ensure Compatibility of the supplied items or shall have to include in the supply the necessary hardware / software to make them compatible at no extra cost to the buyer. The details of items with which compatibility is required are as under: all the spares Including UPS, PC, battery, Printer, Probes & upgradation of System Software & third party Software

8. Scope of Supply

Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods, Training of operators and providing Statutory Clearances required (if any)

    
State & Procurement Officer  
NEIGRIIMS Shillong

9. Turnover

**Bidder Turn Over Criteria:** The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

10. Turnover

**OEM Turn Over Criteria:** The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

11. OEM

**IMPORTED PRODUCTS:** In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

12. Purchase Preference (Centre)

As per DPIIT notification at the time of e-tender, bidding or solicitation the bids shall be required to indicate percentage of local content and provide self-certification (by Director/ Company Secretary) and also give details of the location/s at which value addition is made". Since the bidder here is not the local supplier, the same was required to be obtained from the "Class-I local supplier /Class II local supplier"

Further the details of Calculations of local content areas under:

Question 1. How to calculate Local Content?

Answer: Para 2 of the PPP-MII Order, 2017 (as amended on 16.09.2020) defines local content as

Local content' means the amount of value added in India which shall, unless otherwise prescribed by the Nodal Ministry, be the total value of the item procured (excluding net domestic indirect taxes) minus the value of imported content in the item (including all customs duties) as a proportion of the total value, in percent.

Mathematically,

Local content = (Sale price - Value of imported content) \* 100/ Sale price

Where, "Sale price" means price excluding net domestic indirect taxes and "Value of imported content" means price of imported content inclusive of all customs duties

Question2. How to calculate Local Content in bids involving supply of multiple items from single bidder?

Answer: In case of bids requiring supply of multiple items (say "X1", "X2" and "X3") by a single bidder, the local content in the bid shall be

Local content = ((Sale price of "X1" - Value of imported content in "X1") + (Sale price of "X2" - Value of imported content in "X2") + (Sale price of "X3" - Value of imported content in "X3")) \* 100/ (Sale price of "X1" + Sale price of "X2" + Sale price of "X3")

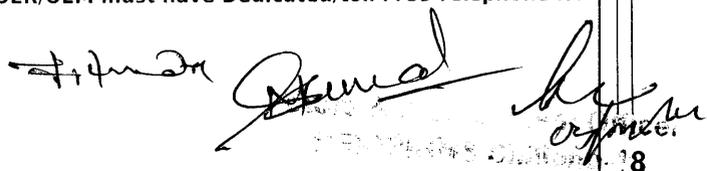
13. Service & Support

**Availability of Service Centres:** Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

14. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

15. Service & Support



Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

16. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates/ documents sought in the Bid document, ATC and Corrigendum if any.

17. Certificates

The bidder or the OEM of the offered products must have BIS/WHO-GMP/ CDSCO Indian certification or alternate certification as recognized by Government of India

18. Certificates

Material Test Certificate Should Be Sent Along with The Supply. The Material Will Be Checked by Buyer's Lab & the Results of the Lab will be the Sole Criteria for Acceptance of the Item.

19. Certificates

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

20. Certificates

To be eligible for award of contract, Bidder/ OEM must possess following Certificates / Test Reports on the date of bid opening (to be uploaded with bid): All the quality & electrical safety certificates .

21. Warranty

Bidder / OEM has to give an undertaking that after expiry of warranty period, it will provide Comprehensive Maintenance Service for next 5 years for the offered products at the rate not more than 5% of contract price per annum. Buyer reserves the right to enter into a CMC agreement with the Successful Bidder / OEM after expiry of the Warranty period at above mentioned rate and the payment for the CMC charges would be made Biannually after rendering of the CMC Services of the relevant CMC period. Performance Security of the successful bidder shall be forfeited if it fails to accept the CMC contract when called upon by the buyer. CMC would include cost of all the spares including UPS, PC, battery, Printer, Probes & upgradation of System Software & third party Software (Upload the undertaking). The original Performance Security of contract will be returned only after submission and verification of AMC Performance Security for 5% of total CMC value valid up to CMC period plus 2 months (if there is no other claim).

22. Warranty

Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

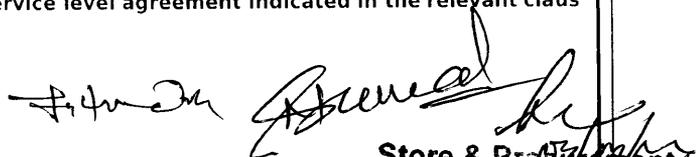
23. Warranty

Over and above the normal Warranty terms as per GeM GTC, the successful bidder / OEM shall have to provide Comprehensive Warranty during the entire Standard warranty period as per contract. : The comprehensive warranty shall be covering the following scope all the spares including UPS, PC, battery ,Printer ,Probes & upgradation of System Software & third party Software (Upload an undertaking with the bid confirming compliance by the bidder if Bidder is taking onus of this compliance. In case OEM is taking onus of this compliance, OEM undertaking is to be uploaded along with Bidder undertaking)

24. Warranty

Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

25. Warranty

  
Store & Procurement  
NEIGRIHMS Shillong

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days' time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

26. Past Project Experience

For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:

- a. Purchase Order copy along with Invoice(s) with self-certification by the bidder that supplies against their invoices have been executed.
- b. Execution certificate by client with order value.
- c. Any other document in support of order execution like Third Party Inspection release note, etc.

27. Past Project Experience

The Bidder / OEM {themselves or through reseller(s)}, should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following criteria:

- (i) Single order of at least 35% of estimated bid value; or
- (ii) Two orders of at least 20% each of estimated bid value; or
- (iii) Three orders of at least 15% each of estimated bid value.

Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion

28. Forms of EMD and PBG

Bidders can also submit the EMD with Account Payee Demand Draft in favour of NEIGRIHMS EMD SECURITY DEPOSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA . Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within Bid End date & time / Bid Opening date & time.

29. Forms of EMD and PBG

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C (Name of the Buyer). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy / proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within Bid End date & time / Bid Opening date & time.

30. Forms of EMD and PBG

Bidders can also submit the EMD with Banker's Cheque in favour of NEIGRIHMS EMD SECURITY DEPOSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA . Bidder has to upload scanned copy / proof of the BC along with bid and has to ensure delivery of hardcopy to the Buyer within Bid End date & time / Bid Opening date & time.

31. Forms of EMD and PBG

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name NEIGRIHMS EMD SECURITY DEPOSITS Account No. 30270200000027 IFSC Code BARB0MAWDIA Bank Name BANK OF BARODA Branch address MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA . Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

32. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of NEIGRIHMS EMD SECURITY DEPOSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA . After award of contract, Successful Bidder can upload scanned copy / proof of the Online Payment Transfer along with bid.

*[Handwritten Signature]*  
Store & Procurement Officer  
NEIGRIHMS Shillong

nned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

33. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of NEIGRIHMS EMD SECURITY DEPOSITS A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

34. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name NEIGRIHMS EMD SECURITY DEPOSITS Account No. 3027020000027 IFSC Code BARB0MAWDIA Bank Name BANK OF BARODA Branch address MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

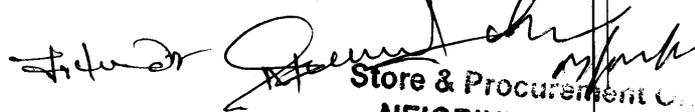
( C ) 35. Additional Terms and conditions & Scope of Work for CMC

Tenderer/Vendors/contractor should note that the following terms and conditions will apply specifically in addition to the Rules and the Regulation as applicable to such provide services in the Government of India.

1. Comprehensive Annual Maintenance Contract must include Labour, spares & Preventive Maintenance of all the excluding of battery, Accessories/Consumables
2. The terms and conditions of the tender and the agreement executed will be binding on the vendor/contractor. This offer is being issued in accordance with the terms & conditions of NEIGRIHMS /Government of India and in the manner specified herein shall operate to create a specific contract between the vendor/contractor (with whom the contract referred to) on one part and NEIGRIHMS, Shillong, on the other part.
3. The required spares to be replace must be genuine and certified from the OEM.
4. Repairs to be undertaken should be within specified configuration and maintaining the integration on internal circuit of equipment, any deviation on configuration/ specification the repair will not be acceptable. After repairs, a certificate to the effect that the equipment is in working order and safe for patient care and non-hazardous for the handler shall be submitted by the CMC holder.
5. Tenderer/Vendors/contractor is responsible to provide electrical and patient safety certificate after major repair of equipment which are used for direct patient care.
6. The system must be checked & calibrated after every spare changes and detail service report must be submitted to the user & BME.
7. 2 nos of Periodic preventive maintenance is mandatory irrespective of unlimited service /breakdown calls.
8. Same /Similar Standby system must be provided by the bidder if the system needs to send to workshop for any major repair.
9. Receipt of this offer may be acknowledged and a copy duly signed/stamped by the authorized signatory should be submitted before finalization of the agreement.
10. The Performance security shall be denominated in any one of the forms namely Account Payee Demand Draft or Fixed Deposit Receipt drawn from any nationalized bank in India or Bank Guarantee issued by a nationalized bank in India, pledge in favor of Deputy Director, NEIGRIHMS, and Shillong-793018 for an amount equivalent to 3% of the total cost of annual CMC. The validity of the Fixed Deposit receipt or Bank Guarantee will be upto 2 months beyond CMC period.
11. It may also be noted that there should be no negligence in providing services of any type, if any, complaint is received the contract will be terminated with immediate effect.
12. There will be 98% uptime warranty during CMC period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend CMC period by double the downtime period. The vendor shall ensure optimum uptime of the system during CMC period, failing which the initiate shall initiate stern action, as deemed fit.
13. During Comprehensive Maintenance Contract period, the supplier shall visit at each consignee's site for preventive maintenance including testing and calibration as per the manufacturer's service/ technical/ operation manual. The supplier shall visit each consignee site as recommended in the manufacturer's manual, but at least once in 6 months commencing from the date of the successful completion of warranty period for preventive maintenance of the goods.
14. Processing of bill may be considered on yearly basis with satisfactory report from the user department. The AMC/CMC bills should be certified by the concerned Head of the Department/ In- Charge, BME and the respective DMS/MS.
15. software updates should be provided free of cost during CMC. The first service call by the team of service engineers should be within 7 days of issue of this order.
16. Settlement of disputes - Director, NEIGRIHMS or his authorized representative shall be the final authority in all disputes and decision will be binding on all concerned.
17. All other terms & conditions are as per award of contract mentioned in pre-page.
18. Bidders are required to sign the CMC contract agreement within 15 (fifteen) days from the issue of the letter of award/supply order, failing which EMD/security deposit may be forfeited or Contract declared null and void.
19. Prebid:-E-Procurement Cell, Ground Floor, Director block, NEIGRIHMS Shillong-793018 Tel:0364-2538032/2539458 or through VC link

20. Technical Specification

The specifications in Additional Terms and Conditions - Buyer Specific Clauses (ATC) shall supersede the "GeM category specification". The technical evaluation will be as per these specifications only, and the bidders shall quote the equipment and submit the technical compliance accordingly

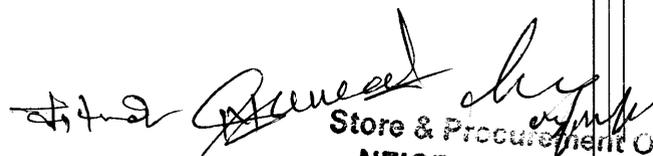
  
Store & Procurement Cell  
NEIGRIHMS Shillong-1

1	Instrument should be Fully Automated, walk away, Integrated Urine Analyzer, integrating both Urine Chemistry and Urine Sediment analysis.
2	Instrument should be based on modular platform with facility to add any further required unit in future.
3	For Chemistry, it should provide Parameters like Glucose, Protein, Blood, Bilirubin, Urobilinogen, pH, Ketones, Nitrite, and Leukocyte. There should be option to use strips with additional parameters like Microalbumin and Creatinine.
4	Instrument Strip Feeder should have Storage of 300 test strips
5	The instrument should also provide Parameters including Specific Gravity, Turbidity & Colour.
6	For Sediment analysis the instrument must be based on Fluorescence Flow cytometry for measurement of Parameters such as RBC, WBC, Epithelial Cells, Cast and Bacteria with differentiation of types of Epithelial cells.
7	There should be facility to analyze selective samples for Digital Imaging.
8	Digital imaging should only be used to analyse morphology of particles/ cells and not for quantitative estimation.
9	The system should provide scattergrams and histograms for easy interpretations
10	The system should provide additional RBC Morphology Information like Dysmorphic, Isomorphic.
11	The system should be using only Un-centrifuged Native Urine samples for Analysis to avoid Centrifugation loss.
12	Software should be User friendly with programmable QC Files for Sediment and Chemistry. Instrument throughput should be minimum 270 samples / hour (chemistry) & 80 samples


  
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	/ hour (sediment analysis).
13	Instrument should be capable of an analysis in Automated Sampler Mode with capacity of 80 sample tubes and Internal Barcode for Sample Identification.
14	Instrument should have flexibility to analyze sample in STAT mode for Sediment analysis.
15	The firm should have Controls available for both chemistry and sediment analysis.
16	The system should have separate body fluid mode.
17	In body fluid mode the system should provide all required parameters like RBC, WBC, Epithelial Cells (EC), Mononuclear Leucocytes, Polymorphonuclear Leucocytes, Total Nucleated Cells (TNC) & Bacteria.
18	Body fluid sample volume requirement should be 0.5 -2ml
19	Instrument should be provided with advanced data management software or work area management with capacity to store patient results for up to 1,00,000 patients.
20	The system should have facility for Results Output to Printer or Transmitted to LIS / HIS.
21	Should have European CE or US FDA certification or BIS approved
22	The calibration, IQ, OQ and PQ of the instrument should be performed at the time of installation and certificates should be provided.
23	To be supplied with Branded computer system with at least Core i7 processor, 8GB RAM, 1TB HDD, DVD R/R, 21" or better LED Monitor, Genuine

	Windows 10 or more, A4 size laser printer and appropriate bar code reader.
24	UPS backup adequate for the duration

  
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	ion of one cycle of processing should be provided.
25	Start-up kit for at least 200 tests should be provided free of cost.
26	Appropriate work bench/ stand should be provided for the instrument.
27	Document supporting track record and satisfactory performance from institutes of national importance (minimum one) should be provided.

**Additional conditions:**

28. Price for (30,000 number of tests / year) will be considered for price evaluation for 10 years (i.e. 30,000 X 10 year- 5 yr warranty and 5 yr CMC)

29. Instrument throughput for chemistry analysis should be Minimum 270 samples per hour and throughput for sediment analysis should be Minimum 80 samples per hour

30. Declaration of supply of reagents, consumables and all other accessories related to the system including warranty and CMC period must be attached.

31 Five (5) years warranty and Five (5) years CMC should be provided with fixed cost consumables etc for entire life cycle with Maintenance kit free of cost.

32. Start-up test kit for at least 200 tests should be provided with the system including all consumables, reagents, solutions and other related stores

33. The calibration, IQ, OQ and PQ of the instrument should be performed at the time of installation and certificates should be provided.

Gem Bid No:-

Item Description	Pack size	Frequency / minimum Time period for Change of the mentioned Item	Prices in only in % of the Basic price of the system Quoted

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**Amendment to the tendered Technical Specification**

<b>Point no</b>	<b>Technical Specification</b>	<b>May be read as</b>
6	For Sediment analysis the instrument must be based on Fluorescence Flow cytometry for measurement of Parameters such as RBC, WBC, Epithelial Cells, Cast and Bacteria with differentiation of types of Epithelial cells.	For Sediment analysis the instrument must be based on Fluorescence Flow cytometry / Auto Image Evaluation Module for measurement of Parameters such as RBC, WBC, Epithelial Cells, Cast and Bacteria with differentiation of types of Epithelial cells.
8	Digital imaging should only be used to analyse morphology of particles/ cells and not for quantitative estimation	Digital imaging should only be used to analyse morphology of particles/ cells and not for quantitative estimation OR Can be used for qualitative as well as quantitative estimation
9	The system should provide scattergrams and histograms for easy interpretations	The system should provide scattergrams and histograms for easy interpretations. (Real microscopic HPF images or auto labelled microscopic images for easy interpretations-Optional)
10	The system should provide additional RBC Morphology Information like Dysmorphic, Isomorphic.	The system should provide additional RBC Morphology Information like Dysmorphic, Isomorphic. ( Ghost RBCs & Acanthocyte Flagging -Optional)
	The firm should have Controls available for both chemistry and sediment analysis.	The firm should have Controls / Third party controls available for both chemistry and sediment analysis.
16	The system should have separate body fluid mode.	The system should have facility for body fluid analysis .
17	In body fluid mode the system should provide all required parameters like RBC, WBC, Epithelial Cells (EC), Mononuclear Leucocytes, Polymorphonuclear Leucocytes, Total Nucleated Cells (TNC) & Bacteria.	In body fluid mode the system should provide all required parameters like RBC, WBC, Epithelial Cells (EC), Mononuclear Leucocytes, Polymorphonuclear Leucocytes, Total Nucleated Cells (TNC) & Bacteria for body fluid
18	Body fluid sample volume requirement should be 0.5 -2ml	Body fluid sample volume requirement should be 0.5 -2ml(Optional)
19	Instrument should be provided with advanced data management software or work area management with capacity to store patient results for upto 1,00,000 patients.	Instrument should be provided with advanced data management software or work area management with capacity to store patient results for up to 1,00,000 patients with back storage along with QC data storage .

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Amendment in Technical Specification must be included in the compliance statement and technical datasheet /Catalogue must be attach as per the amended technical specification, failing which the bid will not be consider for technical evaluation

3.28 Buyer Added Bid Specific ATC:

Buyer uploaded ATC document [Click here to view the file.](#)

Price Offered for Spares / Consumables | पुर्जा / उपभोग्य सामग्रियों के लिए प्रस्तावित मूल्य:

[Price Offered for Spares / Consumables Document link | पुर्जा / उपभोग्य सामग्रियों के दस्तावेज़ लिंक के लिए प्रस्तावित मूल्य](#)

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नोट: यह सिस्टम जनरेटेड फाइल है। कोई हस्ताक्षर की आवश्यकता नहीं है। इस दस्तावेज़ का प्रिंट आउट भुगतान/लेनदेन उद्देश्य के लिए मान्य नहीं है।



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